

Transport Survey – South Tees Community Hospitals

During our recent consultation around improving care for the vulnerable and elderly, people indicated that they would prefer to receive their treatment closer to home. NHS South Tees Clinical Commissioning Group is therefore looking to deliver more treatments in community venues and as a result we are trying to understand how people travel to community hospitals now and in the future.

Date, time and location

What is the date today please?

___ / ___ 2015

What time did you arrive at the hospital?

Which hospital are you in or visiting?

Carter Bequest Hospital
 East Cleveland Primary Care Hospital
 Guisborough Primary Care Hospital
 Redcar Primary Care Hospital

About you (or the person you are helping complete the survey)

Q1 Please indicate your age

0 – 15 years
 16 – 24 years
 25 – 64 years
 65 – 79 years
 80 years and over

Q2 Please enter the first section of the postcode from which you have travelled today (eg TS12, TS2 etc) or state the location if not known.
From this we can calculate how far you have travelled and the accessibility to public transport in that area.

Q3 Please let us know why you are at the hospital.

I am a patient on a ward
 I am attending an out-patient appointment / clinic
 I am visiting the Minor Injury Unit
 I am a member of staff
 I am accompanying someone to an appointment
 I am visiting a patient

Journey to the hospital

Q4 Please tell us how you travelled to the hospital?

If you used more than one form of transport please tick the one which made up the longest part of your journey.

In my own car
 Family or friends brought me in their car
 Taxi
 Bus
 Train
 Walked or cycled
 NHS Patient Transport Service
 Car provided by a voluntary service or a
 Care Home

Please turn overleaf

Q5	How long did your journey to the hospital take today please?	10 minutes or less 10 – 30 minutes 30 – 60 minutes Over 1 hour	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Q6	If you are returning home today please say what time are you planning to leave the hospital.	Before 2pm Between 2 - 6pm After 6pm Not applicable	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Q7	If you would have preferred to use public transport for your journey today but didn't, please tell us briefly why not.		
	<div style="border: 1px solid black; height: 80px; width: 100%;"></div>		

Travelling to other hospitals

Q8 If you had to travel for a hospital appointment or as a visitor to the following hospitals, please tell us how you would most likely travel to them.

How:	To:	East Cleveland Hospital, Brotton	Guisborough Hospital	James Cook Hospital	Redcar Hospital
In my own car		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In family or friend's car		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk or cycle		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NHS Patient Transport Service		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car provided by a voluntary service or a Care Home		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Thank you for taking the time to complete our survey.
Please return it to the Hospital Reception,**

The results of the survey will be available on our website www.southteesccg.nhs.uk

If you're interested in NHS South Tees CCG and would like to get involved in the work we do to develop and improve local health services, then please join MY NHS, details on our website

